Technology Base Presentations Customized Views Services The basic technology, servers and legacy The Intranet customizations and databases that The "page design" that provides the basis The role based, individually customized utilize the technology base to create the Intranet interface layout (e.g. the mail interface, staff systems that make up the Intranet. presentations. (often by wrapping the technology base directory). systems). **UP SDM Based** Web Email Scheduling System Computer Support - Help requests Email Grading **Document Sharing** Memos and Announcements Communication - Webmail - Paging Bboard Shared Work Area - Official announcements Staff Directory & Org. Chart Database Research - Faculty Interests Dynamic Web Pages Syllabus & Curriculum Student - Project directory Clinic Static Web Pages - Schedule (read, modify own) Academic (Lecture) Support - Procedures (read) - Syllabus Help Desk - Case studies (read, create) - Schedule - Grades (read own) - Notes - Reference (read) - Grades University of Pittsburgh **Teaching Faculty** Clinic Clinic External - Schedule - Schedule (read all, modify own) - Procedures - Procedures (read, create) Paging System - Case studies - Case studies (read, create) - Grades - Grades (create, modify, read) - Reference Drug Database - Reference (read) Administrative Organization Excluded (but present) **Scheduling Staff** - Organization chart Clinic - Staff directory Supply/Inventory System* - Schedule (read all, modify all) - Faculty biography/CV - Procedures (<none>) - Standard practices Financial System - Case studies (<none>) - Grades (<none>) Instant Messaging - Reference (<none>)