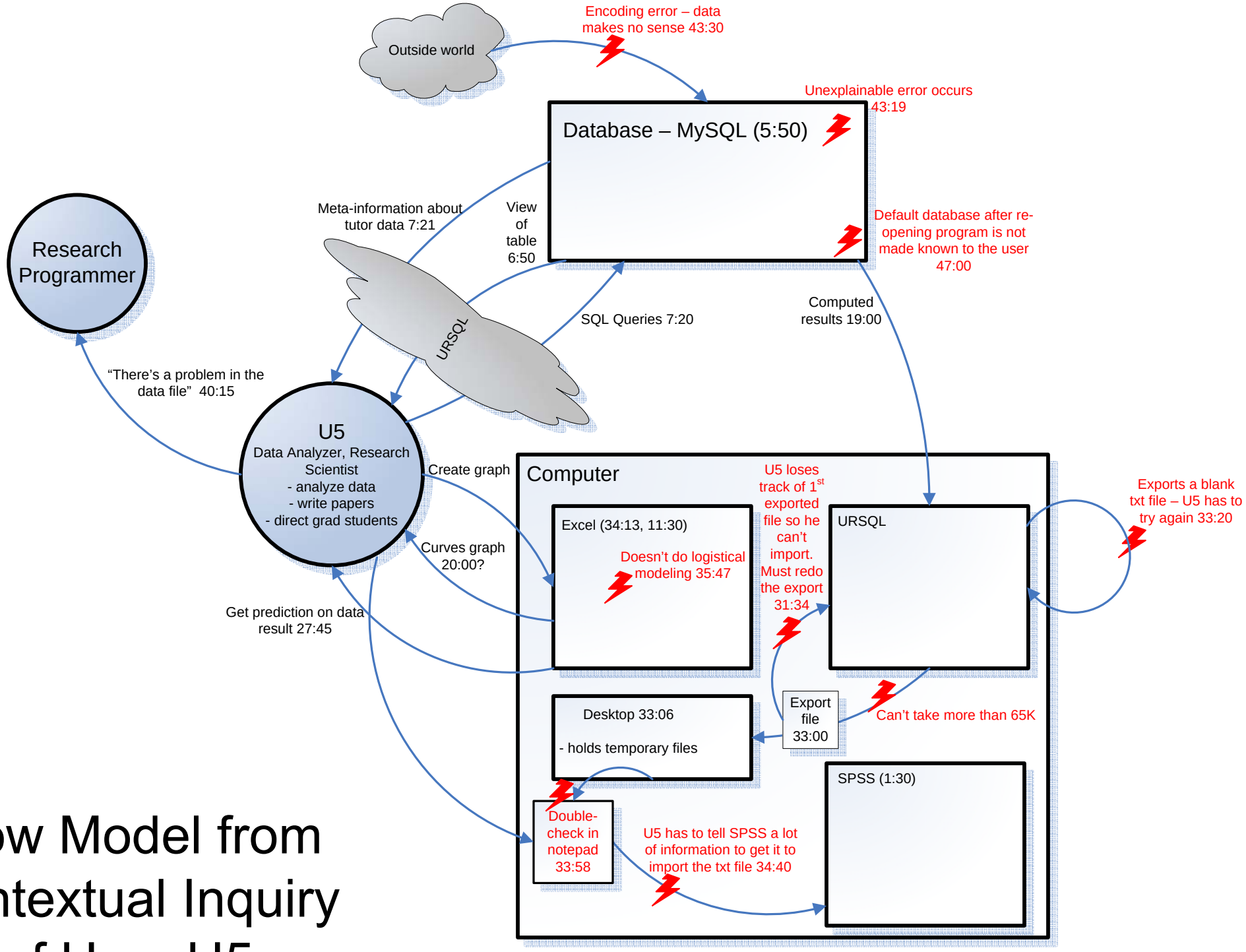

Flow Model from Contextual Inquiry of User U5