

Title: Integrated notifications in Service Studio

Welcome Karen

Service Studio Workbench

Projects

PT1234569

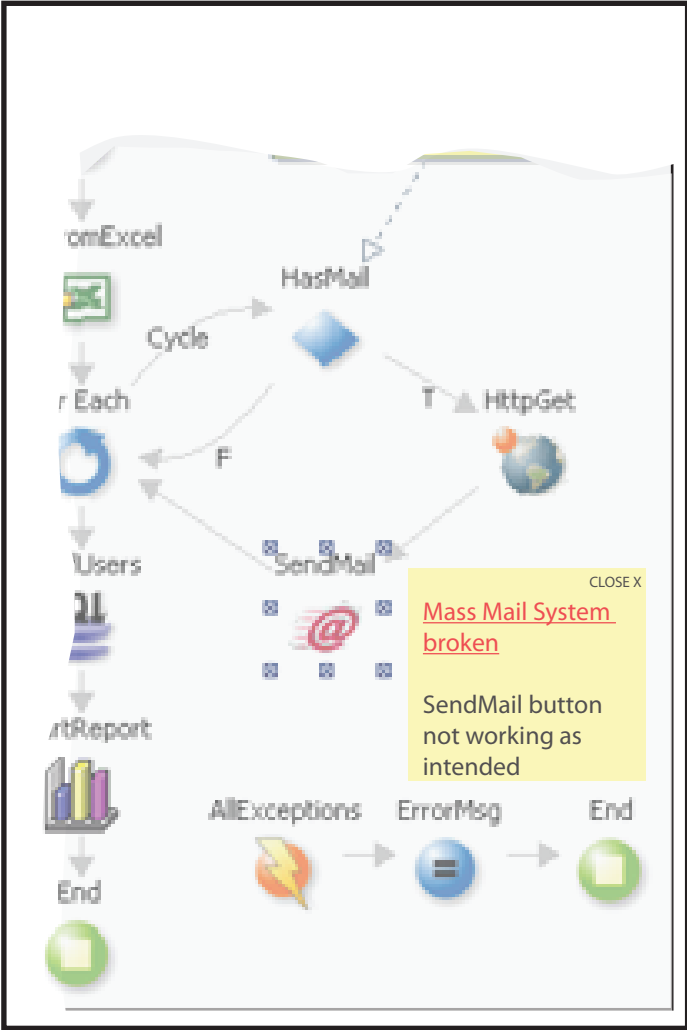
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Task List

Task Name	Description	Type	Due Date
! Mass Mail System broken	SendMail button not working as intended	Bug	Today
! Change header	Change header to reflect new logo	Change Req.	Today
! Page link not working	Link to Invoices does not work	Bug	Today



Karen logs into Service Studio and is immediately taken to her workspace which displays her inbox with all notifications.

She notices that three (3) of the notifications are in red and to the top of her Inbox items. Realizing that these are urgent, Karen selects the first item on the list.

Service Studio opens the attached eSpace at the relevant position with the original message giving the description of the problem opened next to the item until Karen closes it.